



# NIAGARA LUTHERAN HEALTH SYSTEM

*Our mission is to provide for the physical,  
social, and spiritual needs of the individuals  
we serve, in a Christian environment.*

## OUR VALUES

### *Responsibility*

We are accountable for our individual performance and the achievement of the organization's quality, strategic and financial goals

### *Compassion*

We believe in a sensitivity toward human needs and a commitment to serving people of all faiths and walks of life

### *Respect*

We respect and value the diversity of our workforce, the customer we serve, the environment in which we work, and the resources we use

### *Integrity*

We demonstrate professionalism, honesty, trust, and fairness in all interactions with each other, residents, physicians, and other customers

### *Commitment*

We are committed to improving our community by taking a leadership role in the delivery of high-quality, cost-effective services

*“Caring Heart & Soul”*